

ESSENTIAL RESOURCE GUIDE

WCA ESSENTIAL RESOURCE GUIDE

This guide provides you with essential products and services made available by WCA members to ensure a safe and effective reopening plan for your business post covid-19.

Additionally, learn how area hospitals and physician practices are providing return-to-work services such as testing, COVID training and screenings, and other tools.



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Graciously Sponsored By:



HealtheConnections is a not-for-profit entity, providing services in Health Information Exchange (HIE), Population Health Improvement, & Value-Based Services. Through trusted collaboration with participants, stakeholders, and partners, HealtheConnections develops and delivers valued services, enabling improvements in health and healthcare delivery, resulting in healthier people, better care, and cost efficiencies.





CLEANING



As offices reopen, cleaning and infection control routines will play an important role in the health and peace of mind of employees, customers and visitors. CClean, a privately-owned business serving the NY Metro area for 35 years, can provide customized deep cleans and janitorial maintenance programs, identify high-touch surfaces for in-house cleaning staff, assist in the purchase of PPE and hand sanitizer, and provide day porter service to repeatedly sanitize common gathering areas and entry points.





HVAC

Atlantic Westchester

Atlantic Westchester has proactively created a three-Step HVAC strategy for their customers to ensure the safe return of building occupants and users. The strategy includes maintaining building performance, enhancing indoor air quality, and eliminating airborne microbes. Atlantic Westchester has done the research and found the most advanced and effective technologies that can be implemented into existing HVAC systems that will clean air, kill mold, pathogens and viruses.

atlanticwestchester.com



HVAC



D.P.Wolff has put together helpful guidelines regarding COVID-19 in direct relation to the operation and maintenance of HVAC systems. We have compiled the best available evidence and knowledge to date & share it in an effort to spread awareness about the precautions available to help keep everyone safe. Due to the ever-changing information about the disease, we will update this page with any new evidence as it becomes available.





SPACE MANAGEMENT & RELOCATION



As the Tri-State area begins to reopen and employees return to the office, we at Clancy Relocation & Logistics are here to assist with your office and facility needs. We have the capabilities to recreate your office and common area space into a safe, social distanced environment. Our services include office moving, furniture installation, cubicle installation, IT disconnect/reconnect, server moving, furniture liquidation, and warehousing. We are available during normal business hours as well as nights and weekends to ensure minimal disruption to your workplace.





SIGNAGE

ROSE PRESS INC.

8 North 14th Avenue • Mount Vernon, New York 10550 • 914-667-2800 • www.rosepressinc.com

Rose Press is a family owned Westchester based company here to help you transition your business into today's New Norm. We can help create the necessary custom Social Distancing stickers for the Wall or Floor, as well as Free Standing Signage. If your business requires menus, we can help with one time use menus or menus printed with an overall antibacterial lamination to be used multiple times. Rose Press can also help with tangible touch points such as Postcards, Newsletter, Custom Swag Boxes or Appeals to help you get your cause front and center once again!





MEETINGS & EVENTS





Event management leaders Hospitality Resource Group, Inc. (HRG), Corporate Audio Visual Services (Corporate AV), and MackTeck Solutions have joined together to offer Virtual Meeting and Event Planning, Production, and Management services. This Virtual Meeting and Event Partnership provides a unique, single source, integrated platform for event planners, nonprofits, corporations, and higher education with a seamless transition to convert in-person events into interactive digital experiences.

HRG, Corporate AV, and MackTeck Solutions have worked closely together on hundreds of corporate and nonprofit events over the past 20 years, and their combined experience, long-term customer relationships, and partnership approach offers a unique, single management resource for developing and producing successful meetings and

events.





WORKPLACE DESIGN

ALIANZA PARTNERING TO CREATE GREAT SPACES

Alianza is a full service contract furniture dealership with extensive experience in creating great workspaces. We are supporting many organizations with their Covid 19 pandemic back to work strategies. We have been providing the following services: social distancing compliance reviews of floorplans, reconfiguring office layouts, providing screens for and panels for additional personal safety, PPE dispensing stations and a host of other product solutions. Additionally, Alianza is also offering a technology based app that enables CDC Covid compliance back-to-work record keeping and temperature recording.





PERSONAL PROTECTIVE EQUIPMENT



Bona Fide Masks, part of Ball Chain Manufacturing Company, has one main objective: to help alleviate the shortage of personal protective equipment (PPE) during the COVID-19 public health emergency. As the world's largest manufacturer of ball chain and related products, our family owned and operated company has a history of steering its production capabilities to address global challenges.

WCA Members use code **BIZFRIEND** for a special discount!

- KN95 (non-medical for general public use)
- 3 ply disposable fabric masks
- Face shields
- FDA authorized respirator KN95 masks





CONSULTING SERVICES



CPL was a bellwether in COVID-19 response consulting services, assisting clients in the Healthcare, Education, Municipal and Commercial sectors with the initial emergency phase and then helping many navigate, pivot and adapt their spaces for a safe return. They are committed to working with their community partners during and after this unprecedented health crisis. CPL understands that a client's primary concern is for the health and safety of staff and the people they serve. They share this common goal and are ready to assist you with facility assessments, building systems reviews, and interior space planning services.





SPECIAL MESSAGE FROM GNYHA



The Greater New York Hospital Association is working hard to let the public know that hospitals in the New York City area are safe and ready to treat non-COVID-19 patients, and that delaying care can be harmful. It is important for people to know that hospitals and doctors are ready to take care of you and are implementing strong safety measures to protect you from contracting the virus.







The health and safety of your employees is always a top priority, and Burke Rehabilitation Hospital is here to help them get back to their routine, recover from an illness or injury or alleviate impairments from a chronic condition. All of Burke's outpatient therapy locations, its physician practice and its Cardiac Rehab program are now open. All sites operate at a smaller capacity and are following CDC, NYS Department of Health and Montefiore Health System guidelines for infection control. At each location, there are patient screenings, infection control procedures, social distancing measures and staff wearing personal protective equipment. Burke's renowned staff are back to providing the vital, quality care that patients need, in a safe environment for all.







HSS Westchester: Convenient, accessible musculoskeletal care from the experts at HSS. We provide the expert, customized care your patients need from our clinicians, who are all uniquely focused on treating patients with musculoskeletal conditions.

HSS Westchester now offers virtual care as well as in-person visits.Virtual visits enable your patients to connect with HSS clinicians from anywhere on a smartphone, computer or tablet for a face-to-face appointment.

We have taken extensive steps to ensure the safety of all our patients, visitors and staff. Beyond our usual rigorous safety and infection protocols, your patients can expect:

- streamlined patient intake processes designed to limit time spent in our facility
- masks required for all patients, visitors and staff as well as additional personal protective equipment for clinical staff
- reconfigured patient areas to enable social distancing
- screening for all patients and visitors, and COVID-19 testing for patients scheduled for surgery



Montefiore DOING MORESM

Montefiore Health System was on the frontline of COVID-19 providing care to thousands of patients in the Hudson Valley and Bronx while at the same time ensuring that its own employees were safe at the workplace. Montefiore offers this expertise in a package of return-to-work services so that local employers can safely return to work. The services are as follows:

- Reviewing the employers' completed Governors COVID-19 Health and Safety reopening document and employers' plan document to assess if they meet NY state and federal reopening guidelines.
- Training employees on COVID basics, screenings, PPE which includes a Montefiore certificate of attendance.
- Accessing the Montefiore COVID-19 nurses line to assist with screenings and appropriate triage of employees who have symptoms or test positive.
- COVID-19 health & safety site review conducted by Montefiore Environmental Health & Safety to ensure that the firm has the appropriate plan in place for facility operations and entrance screenings.





☐ NewYork¬ Presbyterian

NewYork-Presbyterian is seeing patients in our medical offices, hospitals, and virtually. For those having in-person visits, you can click here to find about the changes we've made to protect you and our care teams. For virtual visits, urgent care, and second opinions, click here to see a doctor from your phone.







Reopen your business with confidence by accessing safe workplace and recovery support from Northwell Direct. Our experts in Infectious Disease, Occupational Health, and Workforce Safety collaborate to provide customized COVID-19 solutions to align your business needs with measures that will reassure your employees that their safety and well-being are your top-priority.







Northern Westchester Hospital is offering antibody serology testing for all of the community members in our 11 Town catchment area (Mt. Pleasant, Pleasantville, Chappaqua, North Castle, New Castle, Lewisboro, Pound Ridge, Bedford, Mt. Kisco, Somers, Yorktown). This info can be found on our website.





Phelps Hospital Northwell Health®

Phelps Hospital has a robust testing operation to meet the needs of our staff, first responders, community members and patients. We offer both diagnostic testing and antibody testing based on the needs of the patient. For more information on our testing options, please call 914-366-1300 7 days a week between the hours of 8:30am-4:30pm.

Antibody Testing Info:

- Open to all community members
- Must wait 2-3 weeks following possible onset of illness, or anytime if no symptoms
- Call 914-366-3555 (and leave a message) or follow this link to make an appointment: Click Here
- Blood draw
- Testing is M-F, 9-5
- Check in at Testing Center (West Wing Entrance)
- Testing done in Outpatient Lab
- Turnaround time: Currently 24-48 hours
- Insurance information is collected no out of pocket to the patient







Westmed Medical Group knows that your healthcare needs can't go on hold because of a pandemic. Our team of primary care physicians, specialists and other providers remain available to care for patients and all of their health needs. In addition to providing comprehensive essential healthcare, Westmed is offering COVID-19 diagnostic testing, as well as <u>antibody testing</u> for patients, as we progress through the phased reopening of business. Preventive care and routine screenings are just as important now as they were before the pandemic began, and our team adheres to set protocols to ensure you are able to access care safely when you come to the office. That means temperature checks, symptom history and medical masks for every patient who comes through our doors - all performed by our amazing staff who is ready to welcome you with smiling faces (even if they are hidden behind a mask).







This information, compiled by White Plains Hospital, aims to empower community members with the tools they need to take better care of themselves and their families. In our Community Resource Guide, you will find information on COVID-19 as well as important links for mental health, childcare and support services for seniors.







Westchester Medical Center offers a full range of occupational health and wellness services to employers in the lower Hudson Valley to ensure the safety and well-being of both workforces and the stakeholders as we return to full operational capacity around the region. Our customized, high-quality occupational health programs include COVID-19 related testing and return-to-work assistance, including: (a) COVID-19 infection testing, (b) COVID-19 antibody testing, and (c) fit testing for respirators.



westchestermedicalcenter.org

CHILD CARE

The Child Care Council of Westchester is a 501(c)(3) not-for-profit organization that champions the healthy development of children, families and our community by promoting quality early care and education.

PRIMARY SERVICES:

- Serve as a one-stop shop for child care resources, referrals and information for parents and employers
- Help child care providers implement quality improvement strategies, give the best possible care, grow their businesses, and meet their legal obligations
- Advocate for policies and resources that improve the quality, affordability and accessibility of care



childcarewestchester.org

CHILD CARE CONT.

EMPLOYER SERVICES FOR EMPLOYEES:

Working parents can contact the Council directly via phone or email, or the Council can speak to a group of employees at an employer's location.

- Assistance finding quality, reliable child care
- Help solving child care issues or challenges
- Access to financial resources to assist with paying for child care

SPECIALIZED SERVICES FOR EMPLOYEES:

Lunchtime seminars for working parent employees, on topics like:

- Defining and finding quality child care in Westchester
- Child brain development and growth
- Parenting issues, including discipline, and sleep and toilet training

Personalized child care searches, including:

- Researching openings for child(ren) in specific child care programs
- Obtaining copies of complaint history of child care programs parents are interested in

• Working Parent Surveys to help you discover what your employees' needs and challenges are related to child care

childcarewestchester.org



HOUSING SERVICES

The Housing Action Council (HAC) is a regional not-for-profit organization dedicated to expanding housing opportunities for low- and moderate-income households throughout Westchester, Rockland, Putnam, and New York counties and other parts of the Hudson Valley Region. HAC provides technical assistance through its Housing Development Center to community-based organizations and inexperienced and small developers to develop affordable housing. In addition, it provides comprehensive home ownership and home improvement counseling.

SERVICES AND PROGRAMS FOR EMPLOYEES:

HAC provides counseling for households looking to purchase their first home, including an overview of what to expect in the home buying process. Information about the home buying process, including the roles of an engineer, attorney, and realtor are covered. Customers get help in analyzing their credit history and what to do to improve their credit score. Consumers are encouraged to come in for counseling for many months or in some cases years before applying for a mortgage.

HAC's homebuyer counseling program directly operates and refers clients to sources of down payment and closing cost assistance. Sources of down payment assistance may include the First Home Club in which there is a three-to-one match of the customer's savings of up to \$7,500.





TRANSPORTATION

The Bee-Line is Westchester County's bus system and provides convenient service connecting residents to jobs, school, recreation, shopping and other regional transportation services. Many Westchester County residences and workplaces are within walking distance to a Bee-Line bus route, making the bus both close and convenient. Riding public transit is a great travel choice. It helps our environment by reducing air pollution and traffic congestion. Transit fares are competitive with the out-of-pocket costs of driving, especially if an employee would otherwise have to pay for parking. For those with special needs, the County offers ParaTransit transportation. Under the Americans with Disabilities Act (ADA), disability alone does not qualify a person to ride the ParaTransit system. A person must be functionally unable to use the fixed-route regular Bee-Line service



transportation.westchestergov.com

BENEFITS FOR WORKING FAMILIES

The New York State Office of Temporary and Disability Assistance created myBenefits.ny.gov, a tool that allows any New Yorker to go online and find out if he or she qualifies for work support benefits and other programs designed to help low-income working families and individuals make ends meet. Benefits include food, heating, childcare, healthcare and tax credit information and assistance.





VOLUNTEER OPPORTUNITIES

Volunteer New York!'s core mission is to inspire, mobilize, and equip individuals and groups to take positive action to address pressing challenges, support nonprofits and strengthen the quality of life in our community. They encourage adults to serve, youth to build character, families to bond, young professionals to lead, mature adults to share their wisdom and businesses to support our community





EMERGENCY ASSISTANCE

The United Way of the Hudson Valley operates phone support at 2-1-1 to help individuals and families seeking services connect to community-based organizations and government agencies. Dialing 2-1-1 provides callers with information about, and referrals to, health and human services for everyday needs, and in times of crisis.

SERVICES INCLUDE:

- Basic Human Needs: food, clothing, shelter, rent assistance, utility assistance, financial assistance
- Physical and Mental Health Challenges: health insurance programs, Medicaid and Medicare, crisis intervention services, support groups, counseling, drug and alcohol intervention and rehabilitation
- Employment Issues: job training, job placement, transportation assistance, educational opportunities.
- Challenges Facing Older Adults and People with Disabilities: adult day care, congregate meals, Meals on Wheels, respite care, home health care, transportation, homemaker services
- Needs of Children, Youth and Families: child care, after school programs, Head Start, family resource centers, summer camps and recreation programs, mentoring, tutoring, protective services, legal services, counseling





NEW YORK STATE EMPLOYER RESOURCES

The mission of Empire State Development (ESD) is to promote a vigorous and growing state economy, encourage business investment and job creation, and support diverse, prosperous local economies across New York State through the efficient use of loans, grants, tax credits, real estate development, marketing and other forms of assistance.





NONPROFIT RESOURCES

Nonprofit Westchester (NPW) was launched in 2012 and represents more than 160 501(c)(3) nonprofit organizations in the county under a cooperative mission to strengthen the impact, capacity and visibility of the nonprofit sector for a more just and caring community.





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